

911 Advisory Committee Meeting

🏠 **Location:** Highline College, Mt. Olympus Room
📅 **Date:** 01/16/2025
🕒 **Time:** 0900

Meeting Minutes

I. Call to Order & Opening Remarks

- a) Katy Myers, AC Chair, called the meeting to order at 9:03 AM after confirmation of a quorum and provided opening remarks.
- b) Introductions were made in the room and online.




II. Approval of Minutes

- a) JoAnn Boggs motioned to approve the minutes from the 12/19/2025 meeting. Motion seconded by Mike Worden. Unanimously carried.

III. SECO Update

- a) Adam Wasserman, State 911 Coordinator, provided several updates related to recent or upcoming events at SECO.
 - i) Personnel changes: Dan Miller (GIS) retired and recruitment for that position is open. Michelle Kohlmann (administrative assistant) has also departed SECO for an opportunity with Tacoma Fire. Recruitment for that position is not yet open, but it is anticipated soon.
 - ii) SECO has a new Learning Management System called Advanced Problem Solving (APS). The cut-off date for utilizing Moetivations has already passed, and information has been migrated to APS which should be used moving forward. This should help with tracking statewide certification.
 - iii) CAD-to-CAD as a project had been temporarily paused; this is being brought back to the forefront to be worked on. The SECO team has already done some of this groundwork but has now pulled together a group from across the state to best determine the capabilities and priorities they'd want to see in a CAD-to-CAD system. The next step would be to bring the suggestions of the workgroup to the AC for a recommendation.
 - iv) ESchat is now available for licenses. There is a fair use agreement going out soon and SECO will work with the county coordinators to help deploy their licenses. There is a minimum of 3 licenses per county.
 - (1) A naming convention has been determined; if your county already utilizes ESchat and you have a naming convention, work directly with Jonathan Brock (Jonathan.brock@mil.wa.gov).
 - (2) If you would like additional licenses beyond what SECO provides, we can associate them with our system but we did not get any discount pricing to take advantage of.
 - v) The statewide peer support program is looking to launch in February. The program is currently under legal review, and we expect that to come back soon. The biggest concerns were around volunteering and how that interacts with other public safety service, so we are working with the legal team to get more definitive information on that topic.

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- vi) The FCC Report & Order regarding originating service providers to first provide information via SIP, then via PIDF-LO. SECO has begun preliminary talks with WITA. Largely, beginning this process is waiting on a guidance document from the FCC that is expected in April.
- vii) The 988 Coordinator position was relieved as part of the incoming Governor's administration. It is not yet clear where that position will be housed or how it will otherwise transition. The Governor has up to 90 days to appoint one, and that position does not have to be part of his office.
- viii) The state budget is facing a \$10-\$16B shortfall in the upcoming biennium. The 911 fund remains allocated the same and stable. However, the state office may be impacted through different budget restrictions such as hiring freezes, travel restrictions, and other spending restrictions. SECO support should remain the same so don't hesitate to reach out; just be aware that there may be more virtual participation or day trips to help with state needs.
- ix) Legislative updates: there are many new legislators in Olympia. With the budget concerns, there is a concern that the 911 Fund balance could be swept. When interacting with your legislators, please remind them that those funds are designated for 911 use and not allowable for diversion. Additionally, new bills relevant to 911 have been dropped:
 - (1) 1258 is specific to the Spokane region and asks for a new method for allocating 911 excise tax revenue that goes to the counties.
 - (2) 5004 is related to emergency response systems in public schools. It could be relevant when discussing panic buttons in the school and how they route.

IV. Subcommittee Reports

- a) Public Education: Melissa Walker
 - i) The Public Education subcommittee recently met and is looking to ask for state funding for new ad campaigns. The focus would be a "reintroduction" to 911 to help deconflict against the 988 & 211 information that is being regularly advertised.
- b) Policy Subcommittee: Dave Fuller
 - i) Policy Subcommittee met the day prior and discussed a number of issues. Most timely was the discussion surrounding the COOP deliverable. The deliverable notes a "detailed plan" should be provided, but there are some concerns with that. The Policy Subcommittee will work with SECO for clarification.
 - ii) Other clean up is needed on some policies but given the timeline in conjunction with the next round of contracts, much of that work will be done after June.
 - iii) TERT policy was discussed; the idea of building a TERT policy or framework that can work for declared emergencies or intrastate requests that do not meet the TERT threshold was brought up. Katy Gilbert (SECO) will work with the TERT team to develop this.

V. Subcommittee Changes

911 Advisory Committee Meeting

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- a) Proposed by Mike Worden; seconded by Karl Hatton. Unanimously carried.

VI. Annual Legislative Report

- a) This has been reorganized to identify achievements, ongoing challenges, looking ahead, and fiscal health of the 911 system. Everyone is encouraged to read this and suggest changes.
 - i) There was discussion regarding the drop in 911 call volume and what may be causing that. There was no definitive reason identified as the call counting methodology has not changed. One suggested reason is that location-based routing has increased location accuracy and therefore reduced the number of transfers, which would lower the count.

VII. RAIN Subcommittee

- a) The AC Chair established a new subcommittee, the Responsible AI in 911 Subcommittee (RAIN). This will be an ad hoc committee that explores needs and use cases for AI in 911, ethical and equitable use of AI in 911, and so forth. Jami Hoppen will chair this subcommittee. Contact her (jhoppen@kingcounty.gov) if you are interested in participating.

VIII. Public Safety Telecommunicator Certification

- a) Statewide Certification has officially launched as of January. Legacy applications for those working on their own are due by January 31st, 2025. The training program approval application period is also open; work directly with SECO if you would like to submit your program. Questions or submission materials can be directed to mil-911training@mil.wa.gov.

IX. Public Comment

- i) SWIC Updates
 - (1) Jon Lee noted that the SIEC Technical Committee (Formerly the SAW) is looking for new members. Participation from PSAP managers or radio techs is appreciated. Reach out to jon.lee@mil.wa.gov if you are interested in participating.
 - (2) Jon also provided information on an upcoming Spectrum Cyclone exercise that is open to communications professionals including 911 dispatchers. The event will be in July in Seattle. Information will be sent out for registration.
- ii) WA APCO-NENA Updates
 - (1) Spring Forum will be at the Thurston County Fairgrounds on April 1st, and in Olympia at the Capitol on April 2nd. There will be a Public Education and Director's track for April 1st. April 2nd will be dedicated to legislative connections.
 - (2) Summer Forum will be back at Clark College June 10th-12th. There will be two days of training and a chapter event one evening.
 - (3) The annual conference will be in Wenatchee this year, October 14th-17th. The chapter is in early planning phases for that event.

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iii) PGAC Updates

- (1) The previous lobbyist for APCO-NENA has retired; a new lobbyist (Katherine) is now working with the chapter. She has been engaged and getting reports and information over.
- (2) It was encouraged to stay engaged in legislative efforts; 25% of the seats have someone new, many of whom are new to serving in the legislature. There are several bills that the chapter is watching and that agencies are also encouraged to pay attention to.
 - (a) 1258: This bill is specific to Spokane and discusses allocation of 911 excise tax. Though it is local, it could set the stage for similar legislation down the line.
 - (b) 1103: This bill is related to prohibiting unsolicited text messages. There is currently no carve-out for outgoing texts from 911.
 - (c) 5003 & 5004: Both are related to school security measures including emergency alerting and getting emergency responders to the school.

iv) April 3rd AC Meeting

- (1) This was cancelled by the AC Chair due to proximity to the March meeting.

X. Adjournment

- a) Meeting adjourned at 10:18 AM.